

GP PATIENT SURVEY

+ Ipsos MORI 0121353190108 NHS +

GP PATIENT SURVEY

Please answer the questions below by putting an **X** in one box for each question unless more than one answer is allowed (these questions are clearly marked). We will keep your answers completely confidential.

If you would prefer to fill in the survey online, please go to www.gp-patient.co.uk/survey

Survey number: [redacted] Online password: [redacted]

YOUR LOCAL GP SERVICES

Q1 Generally, how easy is it to get through to someone at your GP practice on the phone?

- Very easy
- Fairly easy
- Not very easy
- Not at all easy
- Haven't tried

Q2 How helpful do you find the receptionists at your GP practice?

- Very helpful
- Fairly helpful
- Not very helpful

Q5 Which of the following general practice online services have you used in the past 12 months?

By 'online' we mean on a website or smartphone app.
Please put an **X** in all the boxes that apply to you.

- Booking appointments online
- Ordering repeat prescriptions online
- Accessing my medical records online
- None of these

If you receive a GP patient survey we would be very grateful if you could complete and return it.